

The Quality Assurance Policy of DESILSA S.A. sets out the company's operating philosophy and is based on a series of principles drawn up by the management and which all workers are required to adhere to. Those principles are described below:

- Guarantee the quality of the products manufactured and fulfilment of our customers' requirements by implementing all necessary preliminary measures in terms of raw materials, processing, inspection tools, material means and personnel training in order to do the job properly the first time round and thus avoid unnecessary costs.
- Guide the company towards the continuous improvement of our processes, services and the actual Quality Assurance management system in order to fully meet our customers' expectations.
- Ensure compliance with all legal and regulatory requirements applicable to the company's business.
- Encourage all employees to take an active part in the continuous process of improving quality and productivity in order to identify and suppress the cost of non-compliant products and to involve all staff in achieving these objectives, thus enhancing communication with the fundamental idea that Quality does not concern only a few but is rather built up or destroyed by and between all of us together.
- Adapt our plant and machinery and industrial processes to new technological breakthroughs within the company's financial possibilities.
- Train and inform employees, not only to improve their skills to perform their jobs but also to gain greater knowledge about matters such as Occupational Health and Safety, Environment and Quality, and to achieve the integration of employees at all levels as a fundamental basis for success in the achievement of those objectives.
- To monitor compliance with environmental regulations in all its industrial processes and to apply programmes when possible to minimise emissions to air or water and the generation of waste.
- To promote and develop Occupational Health and Safety schemes, the ultimate objective of which is to minimise all occupational hazards.
- To adopt as the benchmark for all its activities the guiding cornerstones of its Corporate Social Responsibility, understood to be integrating and balancing the economic results of the company with respect for ethical values, concern for people and sustainable development.

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